



I. Paper quality

1. From which municipality do you receive the paper and cardboard waste?

[Empty text box for municipality name]

2. Overall, how satisfied or dissatisfied are you with the functioning of the waste management system in this municipality?

(Only one answer possible)

Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied
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3. For the paper and cardboard that you receive from this municipality, how satisfied or dissatisfied are you with the quality, overall?

(Only one answer possible)

Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied
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4. What are the biggest problems you observe with the paper received from this municipality?

(Several answers possible)

	Presence of materials other than paper
	High moisture affecting the quality
	Very low quantities of paper
	Other (please specify)

5. In your opinion, how could this(ese) problem(s) be avoided?

(Please note any comment you have)

[Three empty lines for comments]

6. Do you agree or disagree with the following words describing the waste management services provided by this municipality?

(Only one answer possible per line)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Reliable					
High quality service					
Effective					
Practical					
Good service for money					
Transparent					





II. Other information

7. What is your age?

(Only one answer possible)

Under 18	18 – 24	25 – 34	35 – 44	45 – 54	55 – 64	65 or older
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8. What is your position in your company?

9. How long has your company been receiving and treating paper and cardboard from this municipality?

(Only one answer possible)

Less than 6 months	6 months – 1 year	1 - 2 years	3 – 5 years	More than 5 years
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10. Do you have any other comments, questions, or concerns?

