



I. Waste information

1. In which municipality are you operating?

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2. Which operations does your company perform in this municipality?

(Several answers possible)

	Collection of separately collected paper and cardboard waste
	Sorting of separately collected paper and cardboard waste
	Collection of other separately collected waste
	Collection of residual waste
	Street cleaning services
	Other <i>(please specify)</i>

3. Please indicate to what extent you agree or disagree with the following statements

(Only one answer possible per line)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Citizens are well informed how to sort their waste					
The vast majority of citizens sort their paper waste					
The information provided to citizens is sufficient					

II. Waste management services

4. Do you agree or disagree with the following words describing the waste management services provided by your municipality?

(Only one answer possible per line)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Reliable					
High quality service					
Effective					
Practical					
Good service for money					
Transparent					





III. Waste sorting and collection

5. Did you encounter any difficulties related to the containers for separate collection of paper?

(Several answers possible)

Unpleasant surroundings/ Littering	Lack of or inadequate signs
Vandalism of containers	Overflowing bins
Vandalism of surrounding infrastructure (street lights, pavement..)	Impurities/contamination
Blocked access to bins	Theft
Other (please specify):	

6. What are the biggest problems you observe with the paper collected from citizens?

(Several answers possible)

Presence of materials other than paper
High moisture affecting the quality
Very low quantities of paper
Other (please specify)

7. In your opinion, how could this(ese) problem(s) be avoided?

PLEASE FILL IN THIS NEXT SECTION ONLY IF YOU ALSO COLLECT PAPER AND CARDBOARD WASTE FROM SMALL SHOPS AND BUSINESSES

IV. Waste sorting and collection by small shops and businesses

8. Please indicate to what extent you agree or disagree with the following statements:

(Only one answer possible per line)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Small shops and businesses are well informed how to sort their waste					
The vast majority of small shops and businesses sort their paper waste					
The information provided to small shops and businesses is sufficient					

9. What are the biggest problems you observe with the paper collected from small shops and businesses?

(Several answers possible)





	Presence of materials other than paper
	High moisture affecting the quality
	Very low quantities of paper
	Other (<i>please specify</i>)

10. In your opinion, how could this(ese) problem(s) be avoided?

V. Other information

11. What is your age?

(Only one answer possible)

Under 18	18 – 24	25 – 34	35 – 44	45 – 54	55 – 64	65 or older
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12. What is your position in your company?

13. How long has your company been responsible for this function in this municipality?

(Only one answer possible)

Less than 6 months	6 months – 1 year	1 - 2 years	3 – 5 years	More than 5 years
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14. Do you have any other comments, questions, or concerns?

